

17 October 2025

Table of Contents

Introduction	3
Install	3
Download the Guest	6
Install the Guest	8
Download the Host	10
Install the Host	
Guest	16
Load and Unload the Guest	16
Netop Guest functionality	16
Host	17
Start and stop the Netop Host Daemon	
Display and hide the Netop Host window	18
Host Functionality	19
Uninstall	20
Uninstall the Guest	20
Uninstall the Host	21

Introduction

The following guide is intended to guide the user in how to install, uninstall, load and

unload **Netop** on Linux.

Netop for Linux includes the **Guest** and **Host**.

The Guest can connect to a remote Host through the following communication

protocols:

Netop Portal

• Internet (TCP)

• LAN (TCP)

The **Host** uses the following communication protocols to connect to the **Guest**:

• Netop Portal

• Internet (TCP)

• LAN (TCP)

• UDP

• HTTP

Install

Before you install the Host and Guest, make sure that your computer meets the

following minimum technical requirements:

Supported platforms: 32 & 64-bit

• Red Hat Enterprise Linux 7

• Ubuntu 16.04, 18.04, 20.04

SUSE 12

NOTE: Supported X Window System is X.org

Memory:

3

- For the Guest a minimum of 1 GB (2 GB recommended)
- For the **Host** a minimum of 512 MB (1 GB recommended)

Disk space:

- For the Guest a minimum of 410 MB
- For the **Host** a minimum of 45 MB

Video: any supported by X.org Server

NOTE: To be able to install the **Host** or **Guest**, make sure that the user logged on the computer has system user privileges.

To download the **Netop** for the supported Linux distributions refer to the following link.

- The download page includes separate installation or archive files for the Guest and Host depending on your Linux distribution.
- The archive file contains the following files:
 - o ca-certificates.crt
 - o eula.txt
 - o install.pl
 - o installpubkey
 - o netop.pub
 - o netop-*.deb | netop-*.rpm (based on the Linux distribution in use)

install.pl is a Perl script file that handles the installation process via the terminal.

To list all the parameters of the install.pl Perl script, use the following command:

```
install.pl --help
```

install.pl parameters table:

Function	Command
[help]	Prints the help message and exits.

[version]	Prints the version info and exits.	
[serial	Installs the Guest Host with the <serial></serial> number license	
<serial>]</serial>	key.	
[debug]	Turns debugging on.	
[license]	Prints the License.	
[autoinstall]	Non-interactive installation assumes that you agree with the	
	License.	

Example:

For the non-interactive **Host** installations, use the following command:

You can install the **Guest** and **Host** in two ways:

- A. You double-click on the **netop-host_*.deb** | **rpm**, and **netop-guest *.deb** | **rpm** installation file within your desktop environment.
- B. Install them from the terminal.

NOTE: We recommend that you install the **Guest** and **Host** via the terminal.

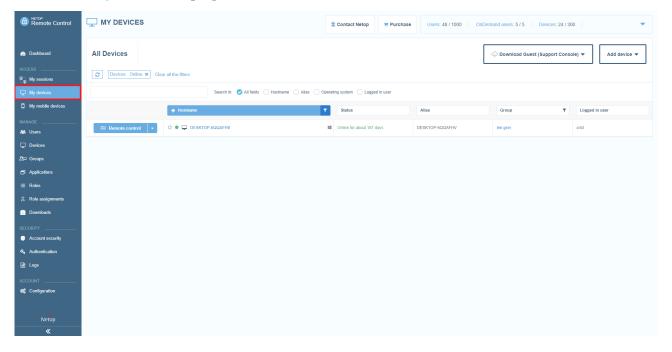
Download the Guest

You can download the **Guest** from:

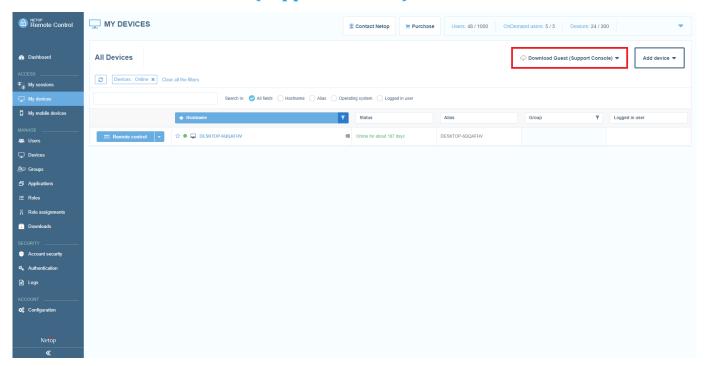
- the Portal
- the Netop website, by clicking on the following <u>link</u>

To download the **Guest (Support Console)** application from the **Portal**, proceed as follows:

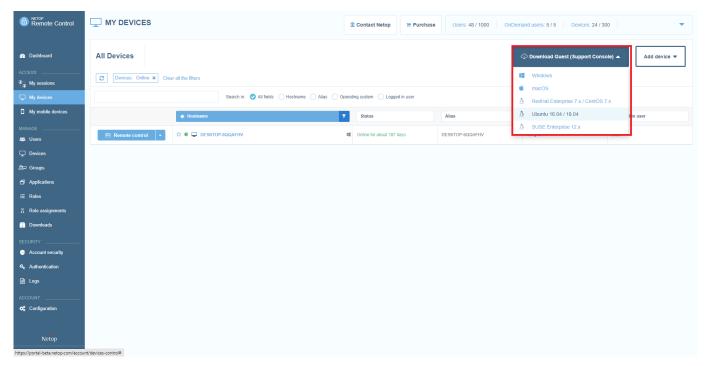
- 1. Log in the **Portal**.
- 2. Go to the My Devices page.



3. Click on the **Download Guest (Support Console)** button.



4. Select the desired platform from the dropdown menu.



5. Save the archive.

Install the Guest

A. Install the **Guest** through the Software Install*

To install the **Guest** through the application software, proceed as follows:

- 1. Go to the file path of the extracted **Guest**.
- 2. Double click on the netop-guest_*.deb | rpm installation file. The following window is displayed.



- 3. To install the **Guest**, click on the **Install** button.
- 4. Specify your password for authentication.
 - **B.** Install the **Guest** via the terminal*

To install the **Guest** via the terminal, proceed as follows:

- 1. Go to the file path of the extracted **Guest**.
- 2. Open up a terminal window.
- 3. Use the following Perl script to initiate the installation process:

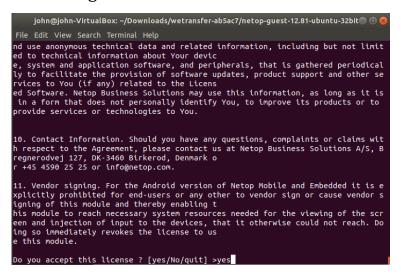
sudo perl install.pl

```
john@john-VirtualBox: ~/Downloads/wetransfer-ab5ac7/netop-guest-12.81-ubuntu-32bit □ ⊗
File Edit View Search Terminal Help
john@john-VirtualBox:~/Downloads/wetransfer-ab5ac7/netop-guest-12.81-ubuntu-32bi
t$ sudo perl install.pl
```

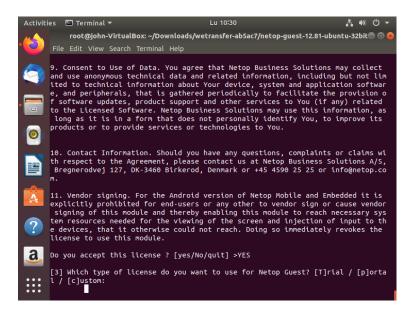
Specify the password for authentication.

^{*} The procedure applies to Ubuntu version 18.04.1 distribution of Linux.

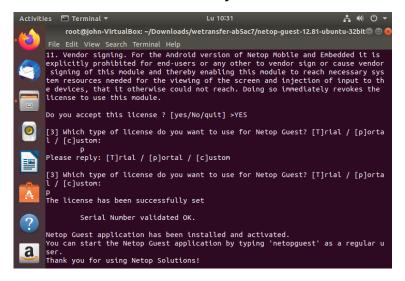
4. As part of the installation process, it is necessary that you accept the **E**nd **U**ser **L**icense **A**greement.



- 5. Specify the type of license you want to use for the **Guest**. The following options are available:
 - Portal all communication happens using the Portal (a Portal account is required)
 - Trial a 15-day fully-featured trial
 - Custom specify the required license after buying the product



Guest installed successfully.



NOTE:

- You are prompted to specify a license key.
- If you do not specify a license key, Guest automatically installs itself in trial mode.

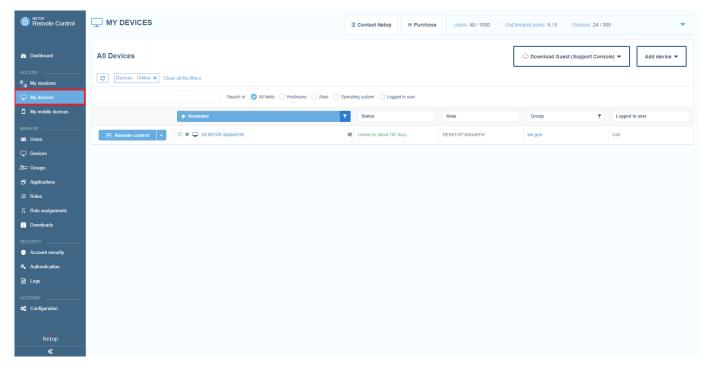
Download the Host

You can download the Guest from:

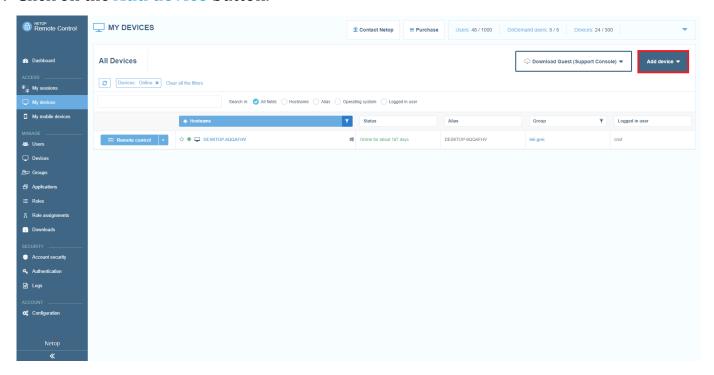
- the Portal
- the Netop website, by clicking on the following <u>link</u>

To download the **Host** application from the **Portal**, proceed as follows:

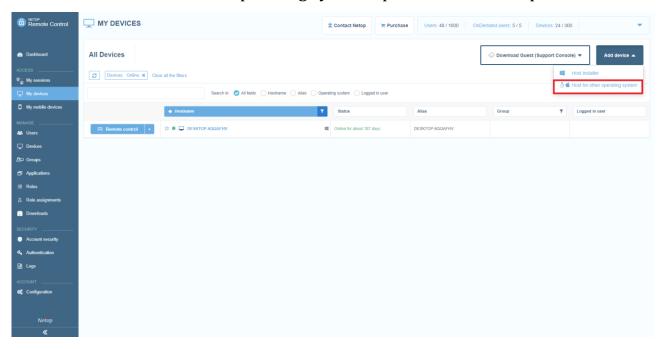
- 1. Log in the Portal.
- 2. Go to the My Devices page.



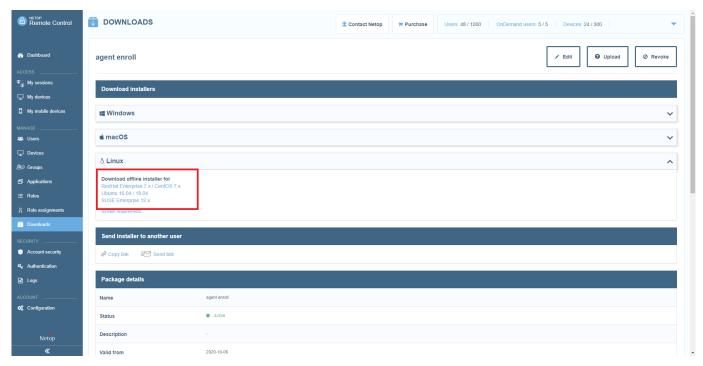
3. Click on the **Add device** button.



4. Select the **Host** for another operating system option from the dropdown menu.



5. Select the **Host** for the desired platform.



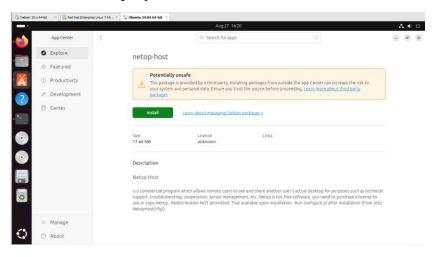
6. Save the archive.

Install the Host*

A. Install the **Host** via the Software Installer*

To install the **Host** via the Software Installer, proceed as follows:

- 1. Go to the file path of the extracted **Host**.
- 2. Double click on the netop-host_*.deb | rpm installation file. The following window is displayed.



- 3. To install the **Host**, click on the **Install** button.
- 4. Specify the password for authentication.
 - **B.** Install the **Host** via the terminal*

To install the **Host** via the terminal, proceed as follows:

- 1. Go to the file path of the extracted **Host**.
- 2. Open up a terminal window.
- 3. Use the following Perl script to initiate the installation process:

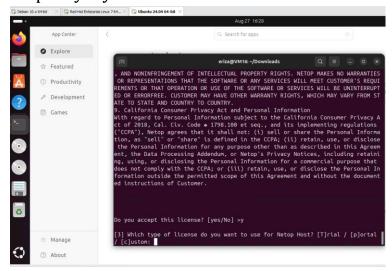
^{*} The procedure applies to Ubuntu version 18.04.1 distribution of Linux.

^{*} The procedure applies to Ubuntu version 18.04.1 distribution of Linux.

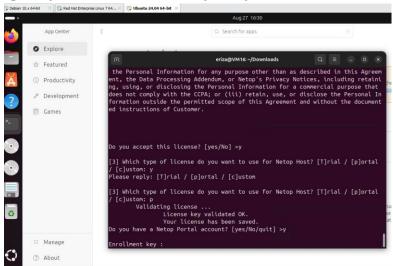
4. As part of the installation process, it is necessary that you accept the **A**cceptable **U**se **P**olicy.



- 5. Specify the type of license you want to use for the **Host**. The following options are available:
 - a. Portal all communication happens using the Portal (a Portal account is required)
 - i. Specify if you have a **Portal** account.



ii. Specify the enrollment key for your Portal account.



- b. **Trial** a 15-day fully-featured trial.
 - i. Specify if you have a **Portal** account.
 - ii. Specify the enrollment key for the Portal account.
- c. **Custom** specify the required license after buying the product.
 - i. Enter the License key for the **Host**.

NOTE:

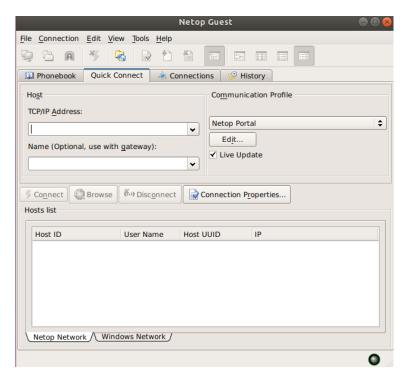
- You are prompted to specify a license key.
- If you do not specify a license key, **Host** automatically installs itself in **Trial** mode.
- ii. Specify if you have a Portal account.
- iii. Specify the enrollment key.

Guest

Load and Unload the Guest

To load the Guest, execute the following command in a terminal window:

Netopguest



To unload the **Guest**, click on **Exit** from the **File** menu.

Netop Guest functionality

To connect to another port number than the **Netop** default port 6052, add the port number to the **Host** name or address after a colon, for example, 192.168.100.1:1234.

Host

Host includes the following programs:

- Netop Host Daemon (netophostd) The Netop Host Daemon runs when the computer operating system starts. A user with system user privileges can start and stop the Netop Host Daemon.
- Netop Host Program (netophost) The Netop Host Program loads and starts
 when the Netop Host Daemon loads. If started, the communication is initialized
 enabling a Netop Guest to connect. A user can typically control the Netop Host
 Program from the Netop Host GUI.
- Netop Host GUI (netophostgui) The Netop Host GUI displays the Netop Host graphical user interface. It does not automatically load when the Netop Host Program loads. A user can load and unload the Netop Host GUI.

NOTE: Only a user with system privileges can make changes to the **Netop Host** program options.

Start and stop the Netop Host Daemon

The **Netop Host Daemon** starts and stops with the Linux operating system. A user with system user privileges can start, stop and report the status of the **Netop Host Daemon** with the following terminal window commands:

Command	Function	Description
/etc/init.d/netophostd start	Start	You use this command to start
		the Netop Host Daemon and
		load the Netop Host Program .
/etc/init.d/netophostd	Restart	You use this command to
restart		restart the Netop Host
		Daemon and load the Netop
		Host Program.
/etc/init.d/netophostd	Status	You use this command to
status		return a message of whether

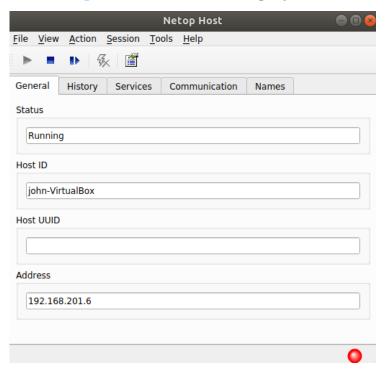
		the Netop Host Daemon is
		running or not.
/etc/init.d/netophostd stop	Stop	You use this command to
		unload the Netop Host
		Program and stop the Netop
		Host Daemon.

Display and hide the Netop Host window

The **Netop Host GUI** doesn't automatically load when the **Netop Host Program** loads. If the **Netop Host Program** is loaded, execute the following command in a terminal window:

Netophostgui

The **Netop Host** interface is displayed.



NOTE: The Netophostgui command assumes that the Netop Host GUI program file is located in the /usr/bin directory or is located in a directory included in the global **PATH**. If the Netop Host GUI is located in another directory then specify the full directory path before the Netophostgui command.

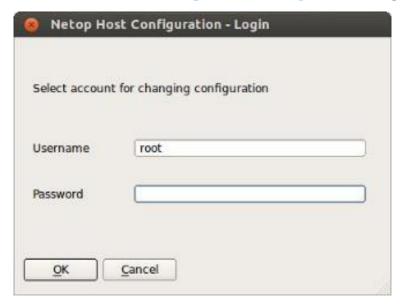
To unload the Netop Host GUI, click on Exit from the File menu.

Host Functionality

The **Host** window contains most of the **Host** for Windows window elements but has reduced functionality in comparison with the Windows version and the set up is organized differently.

The **Host** enables a remote **Guest** to connect by using the **TCP/IP**, **TCP/IP** (**TCP**), **Serial** (modem), **HTTP**, and the **Netop Portal** communication protocols. Once authenticated, the **Guest** can view the remote screen, control the keyboard and mouse, transfer files between the computers, and interact with the end-user.

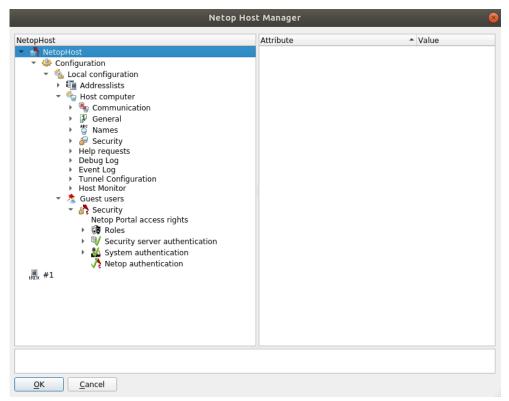
To change the setup options of the **Host**, click on **Options** on the toolbar or from the **Tools** menu. The **Netop Host Configuration** login window is displayed.



Specify a valid Linux username and the matching password.

NOTE: To change the setup options, make sure that you have the privileges to edit the /var/opt/Netop/host/host.xml file.





Uninstall

Uninstall the Guest

To uninstall the **Guest**, either use the operating system's package or as root execute the following commands in a terminal window:

• For RedHat, CentOS, SUSE:

```
rpm -e netop-guest
```

• For **Ubuntu**:

sudo apt autoremove Netop-guest

Uninstall the Host

To uninstall the **Host**, either use the operating system's package manager or as root execute the following commands in a terminal window:

• For RedHat, CentOS, SUSE:

rpm - e Netop-host

• For **Ubuntu**:

sudo apt autoremove Netop-host

Refer to the specific package manager of your distribution that you are using for more information on how to remove the installed packages.