



Netop Portal AMT Configuration Guide

AMT Configuration

Intel® AMT features provides Out-of-band (OOB) management capabilities for Intel® vPro devices. Power actions (on/of/reset etc) may be issued and remote sessions may be started for AMT activated devices even if the device is powered off, but it is plugged-in and network is available.

Note: The current Netop Portal AMT integration implements only OOB power actions. Future implementations will support also AMT remote sessions.

Before using Intel® AMT features in the Netop Portal the account need to be AMT configurated and the vPro devices activated for AMT operations.

Netop Portal AMT integration make use of **Open Active Management Technology Cloud Toolkit (Open AMT Cloud Toolkit)**, which provides open-source, modular microservices and libraries for integration of **Intel® Active Management Technology (Intel® AMT)**.

It is **highly recommended** to familiarize with the [Open AMT Cloud Toolkit documentation](#) before configuring an account for AMT.

An account for AMT configuration consists of:

- A **communication profile** (CIRA configuration channel) which will be used by the AMT activated vPro devices to communicate with AMT servers
- One or more **activation profiles**, which specifies how the vPro device will be activated - Admin mode (recommended) or Client mode
- Optional - one or more **domains**, required for **Admin mode** device activations
- Optional - one or more **Wireless profiles** - may be referred in activation profiles if the device is on a wireless network

Before AMT configuring an account should be AMT Enabled by a **superadmin** in the account add/edit modal. The AMT configuration will be available to the account owner/admins of the account. Contact support to activate this functionality.

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EDIT ACCOUNT

Company name

Example

Seats

10

Currently there are 2 users in this account

White label

Disabled (White labeling is disabled on this account)

OnDemand Sessions

Enabled

OnDemand seats

10

Currently there are 2 OnDemand enabled users in this account

Number of devices

10

No devices enrolled yet

Trial

Enabled

 Status (Account is active)

CM type

New

From

2023-09-01

To

2024-10-01

Zoho ID (Optional)

Account owner

example owner

Account administrators

example admin ×

Intel AMT integration

Enabled

 (Intel AMT integration is enabled on this account)

Wisemo integration is disabled

Save

Login as the account owner/admin and go to the **Account/AMT menu**:

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My sessions

My devices

MANAGE

- Users**
- Devices**
- Groups**
- Applications**
- Roles**
- Role assignments**
- Downloads**

SECURITY

- Account security**
- Authentication**
- Logs**

ACCOUNT

- Configuration**
- AMT**

DASHBOARD

Devices & Users

Devices		Users	
Total devices:	0	Total users:	2
Online devices:	0	Online users:	1
Pending devices:	0	User groups:	0
Device groups:	0		

Account info

Company	Example
Expiration date	2024-10-01
Account owner	example owner (eowner@impero.com)
Timezone	UTC

Documentation

- [Impero Connect Portal Quick Start Guide](#)
- [Impero Connect Portal User's Guide](#)
- [Browser-based Support Console User's Guide](#)
- [Mass deploy Portal components](#)

The account AMT configuration page will open.

[AMT communication profile](#)

In this page press the **Initialize communication profile** button.

This step will create the communication profile (CIRA configuration profile) which will connect the vPro device with the AMT servers after the device activation.

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The AMT communication profile (AMT Cira communication channel) for the account will be generated and you may proceed to the next steps.

AMT activation

A vPro device may be activated in two modes, **Admin mode** and **Client mode**.

For **Client mode** activated devices, starting remote sessions require **User consent**. An user should be present at the device location and send the **user consent code** that is displayed on the device to the user that wants to initiate the remote session. For this reason **client mode activation cannot be used for remote sessions on unattended devices**.

Admin mode activation provides more level of trust (activation profiles for admin mode provides a certificate) and does not need user consent.

Admin mode activation profile

1. Add a domain to specify the network domain the device is part of and to provide the certificate for that domain. Press the **Add domain** button to create a domain.

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The screenshot shows a modal window titled "ADD DOMAIN" with a close button (X) in the top right corner. It contains four input fields, each with an information icon (i) to its right: "Name" with the value "example", "Domain FQDN" with the value "example.com", "Certificate password" with the value "SomePwd", and "Certificate" with the value "cert.pfx". Below the "Certificate" field is a "Browse" button. A text note below the "Domain FQDN" field reads: "The FQDN that is associated with the provisioning certificate (i.e. amtdomain.com)". At the bottom of the window is a "Save" button.

For more info regarding domains and associated certificates see **Get started/Create a Profile with ACM** in [Open AMT Cloud Toolkit documentation](#).

IMPORTANT: Activating a device in **Admin mode** will check that the device is part of the specified domain (Domain FQDN) network. The device should be part of the **public network** (Domain FQDN) for which the certificate was issued. If the device is part of a **local network**, the Domain FQDN must be manually set in the device MEBX BIOS to be able to use a certificate issued for a public domain. The steps for doing this are provided in the [Open AMT Cloud Toolkit documentation](#) Reference/DNS suffix page.

2. Add an **Admin mode** activation profile. Press the **Add activation profile** button and choose **Admin** for **Activation type**.

The screenshot shows a modal window titled "ADD ACTIVATION PROFILE" with a close button (X) in the top right corner. It contains four input fields, each with an information icon (i) to its right: "Name" with the value "admin", "Activation type" with a dropdown menu showing "Admin", "MEBX Password" with the value "SomePwd", and "Wireless profiles" with a dropdown menu showing "No wireless profiles are defined". Below the "Wireless profiles" field is a text note: "Optional. Select the wireless profiles in the priority order." At the bottom of the window is a "Save" button.

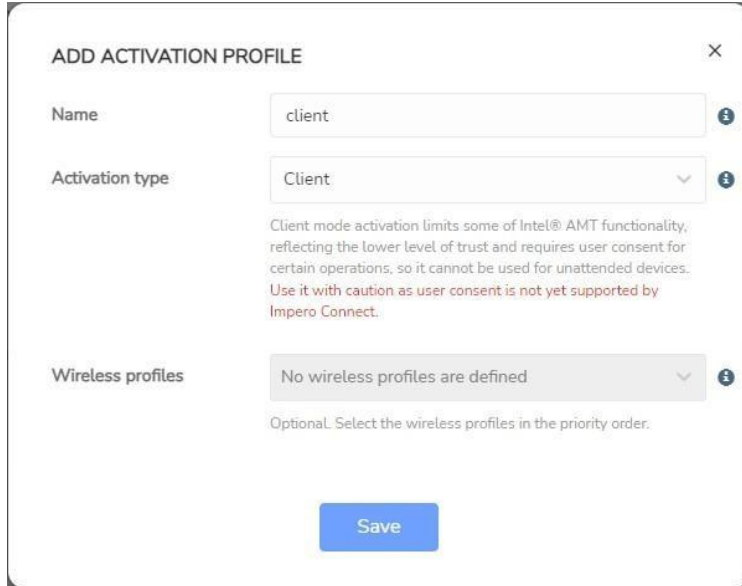
For more info regarding domains and associated certificates see **Get started/Create a Profile with ACM** in [Open AMT Cloud Toolkit documentation](#).

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Note: The profile will have Network Configuration = DHCP and Connection Configuration = CIRA.

Client mode activation profile

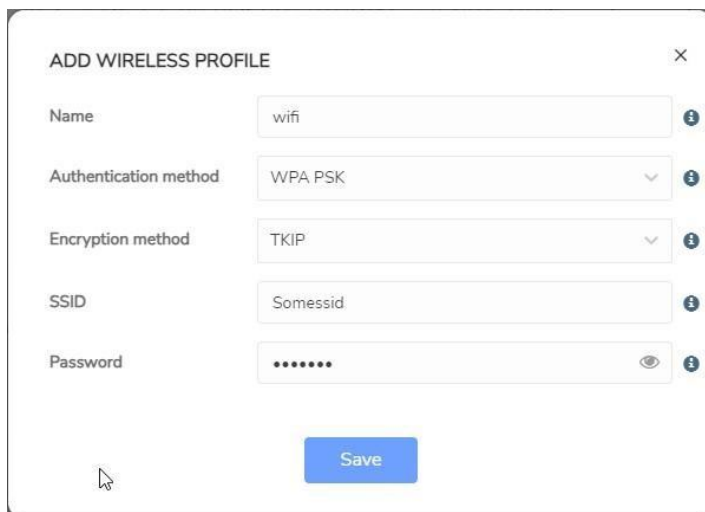
Add a **Client mode** activation profile. Press the **Add activation profile** button and choose **Client** for **Activation type**.



The screenshot shows a dialog box titled "ADD ACTIVATION PROFILE" with a close button (X) in the top right corner. It contains three main fields: "Name" with the value "client", "Activation type" with a dropdown menu set to "Client", and "Wireless profiles" with a dropdown menu showing "No wireless profiles are defined". Each field has an information icon (i) to its right. Below the "Activation type" dropdown, there is a warning message: "Client mode activation limits some of Intel® AMT functionality, reflecting the lower level of trust and requires user consent for certain operations, so it cannot be used for unattended devices. Use it with caution as user consent is not yet supported by Impero Connect." Below the "Wireless profiles" dropdown, there is a note: "Optional. Select the wireless profiles in the priority order." At the bottom center of the dialog is a blue "Save" button.

Wireless profiles

Wireless profiles are optional and may be set if the device is part of a wireless network. After wireless profiles are defined, they may be used in the activation add/edit screens.



The screenshot shows a dialog box titled "ADD WIRELESS PROFILE" with a close button (X) in the top right corner. It contains five fields: "Name" with the value "wifi", "Authentication method" with a dropdown menu set to "WPA PSK", "Encryption method" with a dropdown menu set to "TKIP", "SSID" with the value "Somessid", and "Password" with a masked input (dots) and a toggle icon. Each field has an information icon (i) to its right. At the bottom center of the dialog is a blue "Save" button.

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ADD ACTIVATION PROFILE [X]

Name: client

Activation type: Client

Client mode activation limits some of Intel® AMT functionality, reflecting the lower level of trust and requires user consent for certain operations, so it cannot be used for unattended devices. Use it with caution as user consent is not yet supported by Impero Connect.

Wireless profiles: wifi

Optional. Select the wireless profiles in the priority order.

Save

Device Activation

After the account AMT configuration is set up, the vPro devices may be activated. The devices must have the Netop Host installed and connected to the Netop Portal.

For this, go to the device details page of each device and in the **AMT details** section press the **Activate** button. Choose the desired activation profile and press Ok. The device activation will start.

Note: Device activation may take a few minutes.

Device Deactivation

In the details page of the device press the **Deactivate** button.

IMPORTANT: If the device was activated in **Admin mode** with **DNS Suffix** set up in the MEBX BIOS, the DNS Suffix will be removed from BIOS.

Intel vPro®/ISM Platforms – Intel® AMT Components

